

Frequently Asked Questions

Registration and Payment

I would like to complete payments in advance. Can I do this online?

Yes, you can complete this online once you are registered for Camp NRH. Please contact Ron Newman at rnewman@nrhtx.com for Active Net log in details.

Will we be given a reminder of what weeks we my child is registered in?

A reminder will not be sent out for all weeks registered however you can look this up using your online account. Please contact Ron Newman at rnewman@nrhtx.com for Active Net log in details.

How are kids placed if they have summer birthdays?

Kids will be placed in age groups by the age they are when they start camp. Campers can move up to the next age group during the summer. ****Summer 2021: Groups will not change this summer due to pandemic protocols.***

Has the price changed for Camp NRH since they are not going on field trips? Are you doing a price adjustment since there will be no field trips?

While field trips are not integrated for camp at this time, fees normally allocated for field trips have shifted to more onsite activity supplies and sanitation efforts.

Who do we alert if we are changing weeks?

Please email Ron Newman at rnewman@nrhtx.com with any week change requests. When withdrawing there is no guarantee that a spot will be available in other weeks. Please see withdrawal policies for further details.

Can we choose to keep kids out weekly or do we have to let you know about all weeks at once?

At registration, you will choose the weeks you need for your child this summer. If there are weeks you need to drop and would like your deposit back, please complete withdrawal on or before April 15, 2021. After the April 15 deadline, deposits are forfeit. We ask that summer withdrawals be submitted two weeks prior to the camp week if possible. You can e-mail Ron Newman, rnewman@nrhtx.com or Garrett Peek, gpeek@nrhtx.com.

Can we add a week later or during the summer?

Yes, however, it is subject to availability. If you wish to register for another week please use our camp registration form located at www.campnrh.com. You will be contacted if that week is available.

Will there be a parent meeting?

The parent meeting will not be held in person. A video presentation of the parent meeting will be posted on www.campnrh.com on April 30, 2021. This meeting will outline the Camp NRH Parent Guide and the Youth Programs Standards of Care.

Does my child need a NRH Centre membership to attend Camp NRH?

No, your child is not required to have a NRH Centre membership.

Does my child need to be a resident of the City of North Richland Hills to register?

No. Camp NRH is open to residents North Richland Hills and non-residents.

Do I have to fill out the forms again if I did so last year?

All registrants will have to complete a registration form. This form is used to indicate weeks you would like to register your child and list payment information.

New campers will be required to complete their ePACT profiles. Campers that attended last summer will need to update their ePACT profile to reflect any changes to authorized pick-ups, medical, etc. After registration, parents will be emailed a link from ePACT to complete and/or update their child's profile.

My child will only be attending 2 days. Do I still have to pay the full price?

Yes. We do not prorate for days missed, regardless of the reason.

I have to be at work at 8:00 am. Can I drop my child off early?

Camp NRH check-in begins at 7:15 a.m.

Lunches and Snack

Is peanut butter allowed in lunches?

Peanut Butter will be allowed in lunches. If a child has a severe peanut allergy the parents of that group will be notified that peanut butter shall be discouraged.

Can they put a drink in their lunch?

The drink has to be disposable and must be thrown away after lunch. All items packed in their lunch must be disposable.

Can my child's older sibling or can a parent eat lunch with them?

No. To keep our staff to participant ratios at 12:1 and to ensure the safety of Camp NRH participants, we cannot allow individuals not registered in the program to visit, including lunch.

Activities and Field Trips

What are some of the activities you have planned for camp? How does a day of camp look like?

Many of the same games we have played in the past will be incorporated. All games will be modified to include social distancing measures. Camp will begin all scheduled activities at 9 am. Campers will be engaged with games/crafts/special activities and special events throughout the

week. All activities will be done with the safety of campers in mind. During drop off/pick up, activities will be more individualized for the campers.

Can you tell us on average how much time is spent on outdoor activities?

Campers will be rotating in and out of indoor /outdoor spaces. They will be spending 1 hour to 1 hour 30 minutes at each of their rotations. Children will be spending the majority of the camp day outside.

Will Camp NRH be swimming at all?

Camp NRH will be swimming at the NRH Centre. Due to capacity requirements, a limit of 2 swim days per group is in place.

Are swimming lessons offered during camp?

At this time, we are not able to offer swimming lessons as a part of camp.

Can we request our kids be placed in groups with friends they already know if they are in the same age group? Will siblings be in the same group if they are in the same age range?

If you would like to request that your child and another child are in the same group (and they are the same ages), please email campnrh@nrhtx.com with the names of the campers that you would like to be placed together. Requests must be received one week in advance of the week the children are registered. We will do our absolute best to try and meet all of your requests however cannot guarantee this with protocols in place.

Siblings in the same age group can be placed in the same camp group.

Can my child stay at the NRH Centre after 6:00 p.m. and just play until I arrive?

No. The Camp NRH program ends at 6:00 p.m. each day (Monday – Friday). It is very important for parents or designated persons to pick up his/her child on time. **If a parent is late picking up their child, a fee of \$1.00 per minute child will be assessed and charged to your credit card on file.** Late fees accumulate from 6:00 p.m. until the time the parent or designated person arrives.

Pandemic Protocols

Will all the children be wearing mask since the staff is?

Campers will be required to wear a mask while indoors and during outdoor activities that do not allow for social distancing. All camp staff are required to wear a mask and gloves throughout the day.

Can you tell us how you will have the kids practice social distancing?

The campers will be in 1 group of 9 campers to 1 counselor which keeps them in groups of 10 or less. These campers are to remain with the same 9 campers and 1 counselor all summer or until further notice. This grouping style will create cohorts of campers within each age grouping. Counselors will encourage campers to remain with their groups and only do activities that do not require any touching (i.e. tagging games, etc.) Campers contact with other campers and

counselors will be reduced to only their cohort and age group. There will be no mixing of age groups.

How can I contact the Camp NRH Director or NRH Centre management?

You may contact the Camp NRH Director at campnrh@nrhtx.com. You can also contact [Ron Newman](#) at 817-427-6608.

Update 1/19/21